

# Enhancing Care Together:

## Regional Outcome Review Initiative

The Enhancing Care Together project is an ambitious initiative bringing together stakeholders from mental health, Alcohol and Other Drugs (AOD), and suicide prevention services.

Our collective mission is to promote collaboration, integration, and continuous learning in the eastern and north-eastern region. By harnessing the power of Joint Reviews, Collective Learning Forums, and a Panel Pool of experts, we aim to drive improvements in service delivery, ultimately enhancing the quality of care and support provided to individuals.



### KEY AIMS

#### Enhance Service Delivery

Utilising Joint Reviews to holistically address challenges and promote collaborative problem solving for better care outcomes.

#### Drive Collaboration and Continuous Learning

Uniting stakeholders to share insights, expertise, and best practices by cultivating a culture of openness, curiosity, and ongoing improvement.

#### Strengthen Incident Review Rigor

Improving access to Independent Panel Members and giving opportunities for staff to develop incident review skills.

### KEY ACTIVITIES

#### Joint Reviews

#### Collective Learning Forums

#### Panel Pool

### GET INVOLVED

Embed Joint Reviews as BAU within your organisation

Steering Committee representatives participate in monthly sharing discussions

Opt-in to participate in and use the Panel Pool

### FIND OUT MORE

Speak to your Steering Committee Rep or contact Naomi Capper, Project Lead



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# Join us on this transformative journey towards enhancing care delivery in our community

By participating in Joint Reviews, Collective Learning Forums, the Panel Pool, your organisation can play a pivotal role in driving positive change.



Working together we reduce harm and prevent suicide, enabling people to lead meaningful and fulfilling lives

- 1 Joint Incident Reviews
- 2 Collective Learning Forums
- 3 Panel Pool: Access to Independent Panel Members

## Joint Reviews

These reviews offer a comprehensive understanding of incidents and examples of excellent practice. By involving representatives from relevant organisations, we ensure a holistic approach to addressing challenges and improving service delivery. The added benefit is the focus of the impact of collaborative care on the outcome being reviewed. Organisations who look to embed Joint Reviews into their processes are not limited to the scope of mental health, AOD or suicide prevention incidents. Each organisation may choose to adapt and embed Joint Reviews across their quality reviews.

Info Pack available to organisations looking to embed Joint Reviews

Our forums facilitate the sharing of potential risks, best practices, and strategies for improvement across the region. Each month, a Steering Committee service presents key learnings from a relevant incident, opening up valuable discussions on system wide improvement and strategic initiatives at multiple levels.

## Collective Learning Forums

Forum currently open to members of the Steering Committee

## Panel Pool

To enhance the rigor of incident reviews and foster professional growth for staff, the initiative aims to streamline access to Independent Panel Members through a roster system. By involving these expert members, incident reviews will benefit from impartiality, expertise, and diversified perspectives, contributing to more robust and comprehensive reviews. Moreover, this initiative offers staff the unique opportunity to develop valuable skills through the Learner Observer role, empowering them to become adept contributors to the incident review process.

Opt-in currently open to Steering Committee organisations